



Marlene H. Dortch
Secretary - Federal Communications Commission
445 12th Street SW
Washington, DC 20554

August 15, 2018

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Voxx Products. Voxx is a B2B business that imports and distributes wheels for the automotive aftermarket. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

Sonic provides Voxx Internet broadband /data services and Voice Over IP services. We offer our customers the ability to log into our website, search inventory place orders 24/7. We were an AT&T customer for a several years prior to finding Sonic to service our needs. We struggled with the poor quality of service, low internet speed and poor technical support from AT&T. All while paying higher prices. AT&T could not provide the service we currently attain through Sonic.

This is a true story. In 2012 when I planned to move our business location from an area serviced by Verizon, I contacted AT&T to verify they could provide the service I needed for my small business. They insured me the services I requested where available. Based on the AT&T assurance, I signed a 3-year lease on the new office, but AT&T could not provide the service. The internet speed was less than half the speed they promised. Additionally, AT&T could not offer the phone service and features they said were available. I called several people at AT&T over an 18-month period, about the poor service and the "Bait and Switch" tactic used to get me to commit to a 2-year contract. That fell on deaf ears. I was told there was nothing they could do, even though I gave them more than 11 pages of notes relating to the problems and misrepresentations given to me by various AT&T employees.

Finally, I moved the business again and started a relationship with Sonic. Over the last two years our business has grown more than 30%. I feel Sonic's service has played a significant role in allowing the growth. If I am forced to use AT&T services in the future, my business will suffer tremendously. I would be forced to pay higher prices for services that are not as good as those I receive from Sonic. I will lose business revenue from our customers and a chain of events will cause me to lay off employees and move my business outside AT&T's service area.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers. Please, I urge you NOT to grant USTelecom's petition. It will hurt my business, my employees and therefore hurt the government tax base.

Sincerely,

A handwritten signature in blue ink, appearing to read "Barry Horlick".

Barry Horlick
CEO

2255 Dominguez Way, Torrance, CA 90501
Tel: 310.783.1613 Fax: 310.783.1623